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TERMS AND CONDITIONS

Join the Resell revolution and sell with us! We sell high-end High Street and designer new and nearly new clothes, shoes, bags and accessories. This includes Zara, Hobbs, Jigsaw, French Connection, Autograph, Cos, Oska, Mint Velvet, Whistles and similar. We do not sell M&S, supermarket brands, New Look, Primark or similar.

We sell items that are appropriate for the time of year, we cannot sell shorts in the winter or coats in the summer.

You are welcome to make an appointment (the easiest way is visit our website and access the WhatsApp button) to bring your items into the shop for consideration. We sell items that are no more than 3 years old, but we do also sell vintage pieces (over 20 years old). Please check that they are clean, washed, free of marks and pressed ready to sell in the shop. Zips and buttons need to be working and in good order and all items should have no signs of wear (no bobbling or marks under the arms).

Usually we would ask that you leave the items with us for at least an hour whilst we look through and pick out what we believe we can sell for you. We will then give you a receipt to say you have left the items with us and we will then email you a detailed list and the prices we hope to receive for them. You will receive this email within 7/14 days of leaving your items with us.

When an item is sold, you will receive 60% of the selling price (70% if a single item sells for over £100). Items are reduced by 20% after 8 weeks. We can keep the items in the shop for a total of 12 weeks. After that time, we ask that the customer contacts us to arrange collection of monies owed and unsold items. Please give us at least 48 hours notice when collecting so that we can arrange for the cash to be in the shop or we can arrange a bank transfer.

We have over 1000 customers on our books and ask that the customer contacts us to check on items and arrange collection, we cannot contact each customer individually.

You are welcome to collect owed monies before the 12 weeks but we do ask that you give us at least 48 hours notice as we do not keep cash in the shop.

We are very short on storage and can only keep unsold items that are not sold and collected indefinitely. We donate such items to the local charity shops after 16 weeks from the date of our email.

Happy decluttering and we look forward to seeing you soon ♥♥

Peta, Beccy and Maria x